

October 21, 2024

Customer Name Address City, State, Zip

RE: ACCOUNT NO. 12345 / SERVICE ADDRESS: 12345 Any Street

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER SERVICE LINES

Este informe contiene información muy importante sobre su agua potable.

Tradúzcalo o hable con alguien que lo entienda bien.

As required by U.S. EPA, the Nevada Irrigation District (NID) has identified that a portion of your water service connection is considered a lead status unknown service line.

The Nevada Irrigation District (NID) recently conducted an inventory of all water service lines, which are the pipes that connect your home or building to the water main. The purpose of the inventory is to identify the materials used in these service lines and fittings, including the customer-owned side of the water service line.

The pipe connecting your home or building to the water main is jointly owned. The section running from the water main to the meter is the responsibility of NID, while the section from the meter to your home is the homeowner's responsibility. NID has thoroughly inspected all service lines under its care (from the water main to the meter) and confirmed that no lead pipes are present. However, the portion of the pipe from the meter to your home (your responsibility) has not yet been verified, and its material is unknown, meaning it could potentially contain lead.

Is my water affected?

NID routinely monitors for lead in the distribution system, and the most recent water sample results received in September 2024 showed that the 90^{th} percentile of all lead levels measured in the distribution system was 0.0 milligrams per liter (mg/l). This is below the action level for lead in drinking water of 0.015 mg/L or 15 micrograms per liter (μ g/L).

Based on the testing results:

- This is not an emergency.
- Your water is safe to drink and meets federal and state safe drinking water standards.
- You do not need to use an alternative water supply (e.g., bottled water).

What about my service line?

- The customer-owned portion of your service line is currently classified as 'lead status unknown.' We encourage customers to assist NID in identifying the material of their service line. You can find resources and guidance on how to determine your service line material through the links provided below.
 - EPA has developed an online step-by-step guide to help people identify lead pipes in their homes called Protect Your Tap: A Quick Check for Lead. (https://www.epa.gov/ground-water-and-drinking-water/protect-your-tap-quick-check-lead)
 - Other organizations have also provided tools to identify service line material, such as the LSLR

Collaborative. (https://www.lslr-collaborative.org/identifying-service-line-material.html)

Customers are encouraged to contact Lisa Price at (530) 271-6884 or via email at <u>price@nidwater.com</u> to report any inaccuracies in the categorization of your service line, share any information you discover about your service line, or notify us of any plans to modify or replace it.

What happens next?

Over the next 12 months, NID staff will continue to investigate and categorize the customer-owned portion of the service line material until all lines have been identified.

Lead Related Health Information

- Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can cause new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney or nervous system problems.
- If you have concerns about your water quality, the State Water Board's Environmental Laboratory Accreditation Program has a <u>map of laboratories</u> that can test your water at the consumer's expense, which can be found at: https://www.waterboards.ca.gov/drinking water/certlic/labs/
- If you still have health concerns from potential lead exposure in your drinking water, there are point-of-use (POU) devices that can be used on your drinking water taps to provide an additional barrier of protection. A list of these residential treatment devices can be found at:

 https://www.waterboards.ca.gov/drinking_water/certlic/device/watertreatmentdevices.html

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail.