

# **Nevada Irrigation District**

# AQUATIC VEGETATION CONTROL PROGRAM NOTICE

We would like to take this opportunity to notify you that the District's canals are scheduled to undergo aquatic herbicide treatments during the 2025 Irrigation Season. These treatments are an essential part of the District's ongoing efforts to manage and control the overgrowth of nuisance aquatic vegetation in the canals. The treatments will begin in April 2025 and continue through October 2025.

All applications will adhere strictly to the regulations and standards set by the U.S. Environmental Protection Agency (EPA), the California State Water Resources Control Board, and the California Department of Pesticide Regulation. Below is a list of approved herbicide active ingredients used for controlling aquatic vegetation, along with information about their environmental impact and application methods.

Active Ingredient	Degradation by-products	Application Use
Copper Formulations	Copper is an element and is not broken down like other herbicides into byproducts.	Submerged Aquatic Vegetation
Endothall Formulations	Breaks down to glutamic acid, carbon, hydrogen, and oxygen.	Submerged Aquatic Vegetation
Sodium Carbonate Peroxyhydrate	Breaks down to sodium carbonate and hydrogen peroxide in water. Hydrogen Peroxide breaks down into water and oxygen.	Submerged and Floating Aquatic Algae Spot Application

Enclosed is the 2025 Aquatic Herbicide Treatment Schedule organized by county. This information is also accessible on the District's website at: <u>https://www.nidwater.com/vegetation-control-links</u>

**Please note:** Not all District canals will undergo Aquatic Treatments. Some lateral canals may experience fluctuation due to main canals being treated with aquatic herbicides. Be sure to review the Aquatic Application Calendar to find out if your canal is part of a planned aquatic treatment.

If you have any questions regarding the treatments or would like to temporarily shut off your water service during the treatment period, please contact our Customer Service Team at (530) 273-6185, Option 3.

Please note, there is a fee for water shutoff services, which will be applied to your account according to the District's Rate Schedule 7-A.

Thank you. Nevada Irrigation District

# 2025 IRRIGATION SEASON GENERAL INFORMATION AND FREQUENTLY ASKED QUESTIONS

## Your 2025 irrigation water bill is enclosed. Your bill has been issued based on your 2024 purchase. Please read below for information about how to change your 2025 purchase.

## Q: I purchased water in 2024 but I do not want to purchase water in 2025. Do I need to do anything?

A: Yes, if you purchased water in 2024 and you <u>DO NOT</u> want to purchase water for the 2025 irrigation season, a written request must be submitted to the District office prior to April 15, 2025.

#### Q: What if I need to change my water purchase?

A: As a result of the ongoing PG&E water infrastructure outage NID is anticipating a continued shortage of water supply capacity in 2025. Due to the emergency shortage, no increases in summer or winter water purchase will be permitted. Additionally, fall water sales will be suspended. Visit <u>www.nidwater.com</u> for more information about the water shortage emergency and for current water restrictions.

**Requests for decrease** in water purchase must be made in writing and submitted to customer service. You can mail your request to 1036 West Main Street, Grass Valley CA 95945 or submit your request via email to customerservice@nidwater.com. If a change in water delivery is requested after delivery has started, charges will be prorated, and a \$123.00<sup>1</sup> special service call fee will be added.

#### Q: When is my bill due?

- A: Payment of the total current charges will receive a 5% discount, if **received** at the district office no later than
  - April 1, 2025. Alternately, customers can pay charges in three installments as follows<sup>2</sup>:
  - One third (1/3) of the total charge **DUE APRIL 1 OR PRIOR TO RECEIVING WATER.**
  - One third (1/3) of the total charge due June 15. If payment is not received by July 15, a 10% penalty may be added.
  - Balance of total charges due August 15. If payment is not received by September 15, a 10% penalty may be added.

## Q: How can I pay my bill?

- A: There are several convenient ways to make payment:
  - Pay by mail using the enclosed return envelope;
  - Pay in person at the NID Office, 1036 West Main Street, Grass Valley, 9 am 4 pm, Monday Friday;
  - Pay in a drop box located at 1) outside the gate at the NID North Auburn Water Treatment Plant, 12200 Locksley Lane, Auburn or 2) Safeway, 2500 Bell Road, Auburn, outside near store entry;
  - Visit www.nidwater.com and click *payment portal*. Create your username and password or make a one-time payment. Payments are subject to a \$3.25 fee per transaction of up to \$1,000.00.

#### Q: When does the season start?

A: *Summer service* will begin on or about April 15 through October 14; *Winter service* will begin on or about October 15 through April 14.

#### Q: What if I am not getting all my water?

A: Irrigation water is delivered through open canals and therefore subject to pollution, shortages, fluctuations in flow and interruption in service. If you are experiencing interruptions or reduced flows, please contact Customer Service at 530-273-6185 option 3, Monday – Friday, 9 am – 4 pm or via email to <u>customerservice@nidwater.com</u>. A Customer Service Representative will help you troubleshoot and if needed, a Water Distribution Operator will be dispatched within 24-48 hours to check your delivery box and ensure full delivery. Service calls may be subject to a \$123.00<sup>1</sup> special service call fee or a \$254.00<sup>1</sup> after hours service call fee.

**DISTRICT OFFICES ARE CLOSED ON WEEKENDS AND MAJOR HOLIDAYS**. If you have an after-hours, weekend, or holiday **emergency**, please call 530-273-6185, option 2, and our answering service will relay your call to standby personnel who can assist you. Service calls may be subject to a special service call fee.

 $<sup>^1</sup>$  Add 25% to a  $\,$  charges above for ex st ng accounts serv ng  $\,$  ands outs de the D str ct  $\,$ 

<sup>&</sup>lt;sup>2</sup> Outs de D str ct customers are b ed n two nsta ments